

Hotel : Majestic Elegance Costa Mujeres	
Number of accessible rooms	5
Room category	(2) Junior Suite (Outdoor Jacuzzi)
	(3) Elegance Club Jr Suite (Outdoor Jacuzzi)
On what floor are the rooms?	First floor, Family section & Elegance Club
Roll-in shower	yes, wheelchair can access
Room door width	29.5 inches
Bathroom door width	38 inches
Toilet height	16 inches
Available seat extender	Yes
Elevator in hotel	Yes in all buildings
Chair & bench for shower	Chair available for shower
Detachable shower head	Yes
Bathtub	Yes
Bathtub with handlebar	No
Roll-under sink	Yes, height 31 inches
Toilet with handle bars	Yes
Grounds accessible	Yes
Lobby accessible	Yes
Restaurants & Bars accessible	Yes
Service dog accepted	Yes**
Stairs in rooms	No
Ramp in room	No
Zero-depth entry pool	Yes
Access to the beach	Yes
Public restrooms accessible	Yes
Accessible boutiques	Yes
Wheelchair rental at the hotel	Yes (\$15 usd per day)

\*\* ^TTOO /Guest must provide the certification /documents from health official and veterinarian at time of booking certifying animal is trained service animal. The hotel reserves the right to deny the service animal if the information requested is not provided.